

## **Chapter 3**

### **Parental Assistance with Child Care**

#### **Parent Contact with Child Care Services (CCS)**

Parents get assistance with child care through CCS. Some parents may be referred by other agencies, while others are self-referred.

#### **Parent Choice of Provider**

Federal law requires that parent be given a choice of where they want their children to go for care. CCS can not tell parents where they must take their children for care, with the following exceptions:

- Children who are referred to CCS by CPS must be placed in Texas Rising Star Provider (TRSP) facilities unless no TRSP facilities are available or no space is available in TRSP facilities
- Parents who need only part-day care will choose from a list of Providers on Agreement (POA) who offer part-day care

Parents may choose child care providers who:

- Have agreements
- Meet requirements to provide self-arranged child care (SACC)

#### **Parental Confidentiality**

To ensure the Parent's Right to Confidentiality, all information received by the provider about a client, parent and/or child(ren), is to be kept in the strictest confidence. Information concerning the client will not be shared with any other agency besides the CVWDB staff and CCS without the parent's written permission.

#### **Termination of Enrollment**

CCS may terminate child care services for several reasons, including but not limited to:

- The parent is no longer working or looking for work
- The parent is no longer in education or training
- The family income is too high
- The child no longer lives with the parent
- The parent no longer needs child care
- The child is too old for care
- The parent did not pay the parent share of cost

- The parent did not comply with the terms of the parent agreement
- The parent did not comply with the Provider's policies
- The parent did not return the required paperwork in a timely manner

In most cases CCS will notify the Provider in advance that a child's enrollment is to be terminated and will pay the Provider through the stated termination date. There are occasions when a child's enrollment is terminated immediately and CCS is unable to let the Provider know ahead of time.

**Note: Providers may not terminate a child's enrollment without first consulting with CCS**

## **Waiting Lists**

At times, children who are determined to be eligible for CCS must be put on a waiting list until funds become available.

## **RULES THAT APPLY**

The following rules apply to information in Chapter 3:

§809.71 Parent Rights